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## **FAQ (Frequently Asked Questions)**

### **Regarding the Call for Expression of Interest for Service Providers**

#### **1. Can one Assistance Service Provider (ASP) provide technical advice and support to rural tourism SMEs in more fields than one?**

An ASP (individual experts, organisations/ companies, informal consortia) can provide specialist support in more than one field as long as they can support their claim with proof of competence for each field separately. The required qualifications for each field are listed in the call for ASP.

#### **2. In the case of more fields for one ASP – each field has 10 – 15 days available? Or 10 – 15 days are for one ASP for more fields together?**

We have estimated around 10-12 days for the whole consultancy pack, the recommended calculation are 3-4 days for the overall management / frame (first assessment, on-site visit, improvement plan, final visit, meetings) and 7-9 days of specific expert advisory service.

#### **3. How many hours for technical advice and support is for one day?**

All project outcomes are measured by results, not by official dedication in time, and we will not ask for timesheets.

#### **4. Which countries will be included in the Call for SMEs?**

The call for SME's will be open to countries that have ASPs covering all four areas of specialist support, either by separate experts or by single entities (official or unofficial consortia) and the local language is spoken by the experts.

#### **5. How will advisory services be coordinated?**

In the countries where we have a regional or national consortium member (ES, IT, RO, CZ) the coordination between different individual ASP will be done by this partner in their territory. In other regions or countries, the expert or entity responsible for the Area 1 - Business Mentoring shall establish the improvement plan in case of individual expert ASP. Within this, it defines the days for each of the other areas and then assumes the coordination.